

## PRE- SURGICAL INSTRUCTIONS



### Veterinary Surgical Center of Portland

503.292.0931 tel  
503.296.0748 fax

10245 SW Park Way  
Portland, OR 97225

[www.vscpdx.com](http://www.vscpdx.com)

Admit time for surgery is between 7:15am and 8:00am the morning of your pet's surgery. You will get a call from the reception team the day before surgery with an assigned drop off time.

- When you arrive at your assigned drop off time, please call **503-292-0931** to check in with reception. They will not know you have arrived unless you call to notify them.
- When a team member is at your vehicle, we ask that you **please wear a mask at all times** for the safety of both you and our team. You will be asked to get out of your vehicle to assist the tech on getting your pet in/out of your vehicle.
- We ask that you withhold food from your pet after 10pm the night before and the morning of their surgery. A small amount of water is ok. If your pet requires a medication such as insulin or thyroid medications the morning of surgery, we ask that you please discuss a plan with your surgeon *before* surgery.
- Prior to drop off you will be required to complete the consent form that is emailed to you the day before. You will also get emailed a link where you will be required to pay the low end of the estimate that is provided. The remaining balance of your pet's surgery is **due at the time** of their release from the hospital. We accept cash, check, Visa, Discover, American Express, MasterCard, or Care Credit.
- If your pet is on any medication or has dietary restrictions. We ask that you bring the medication in the original bottle it came in. Depending on the surgery your pet is having they will be staying overnight for evaluation. Same day go homes are under the doctor's discretion. Therefore, if you are leaving food, please put your name on the bag/container. Due to COVID no other personal items can be left at this time.
- The receptionist will set up a time for you to pick up your pet. When you arrive, please contact reception to let them know of your arrival. At this time the receptionist will finalize your invoice and then place you on hold for a tech to go over discharges and questions before they bring your pet out.
- When your pet is out of surgery and awake a technician will call you to let you know how they are doing. Later in the day the surgeon will call you with more details about your pet's surgery. You will also get a call after 8:30am the morning after surgery for an update.
- We do not charge an office visit fee for **ROUTINE** follow up appointments or x-rays after surgery. Additional fees **WILL BE** charged for bandage changes, unscheduled rechecks, sedation for radiographs, lab work and medications.

The care and comfort of your pet is our highest priority. Please do not hesitate to call us at **503-964-6621** to speak directly with the surgical team for updates on your pet's surgery while they are in the hospital with us.